

# Business Phone System & Contact Center Solution


with Crystal Clear Quality Call in the GCC

Choose your version. Try it for free


Quarterly  Yearly

Cloud Business Phone System	Cloud Contact Center	Enterprise
<p><b>\$30</b></p> <p>Per User per month <i>Billed Annually</i></p> <p>Minimum of 3 users</p> <p>Ideal for non-Customer Facing Teams or Receptionists</p> <p>Desktop App</p> <p><a href="#">Get Started</a></p>	<p><b>\$82</b></p> <p>Per User per month <i>Billed Annually</i></p> <p>Ideal for Call Center</p> <p>VOICE-SMS-WhatsApp</p> <p>CRM Plugins API-Webhooks-Mobile SDK Web App &amp; iOS App</p> <p><a href="#">Try for free</a></p>	<p>100+ Users or Need Custom Features?</p> <p>Additional Options to Meet your Complete Business Needs</p> <p><a href="#">Contact us</a></p>
<ul style="list-style-type: none"> <li>✓ Cloud PBX</li> <li>✓ Standard IVR (Interactive Voice Response)</li> <li>✓ Inbound Roaming Agent</li> <li>✓ Free Standard DID</li> </ul>	<ul style="list-style-type: none"> <li>✓ Cloud PBX</li> <li>✓ Customer IVR (Interactive Voice Response)</li> <li>✓ ACD (Automatic Call Distribution)</li> <li>✓ Call Recordings</li> <li>✓ Call Whispering</li> <li>✓ Agent Status</li> <li>✓ Agent Attendance Time</li> <li>✓ Sentiment Analysis</li> <li>✓ WhatsApp Number (99\$ per month)</li> </ul>	<ul style="list-style-type: none"> <li>✓ High Availability</li> <li>✓ Private or Public Cloud</li> <li>✓ Bring your own SIP trunk</li> <li>✓ Uptime financial warranty</li> <li>✓ Custom Data Retention Policy</li> <li>✓ Custom Integration</li> <li>✓ 24/7 Support</li> </ul>


## Ziwo Benefits




Best Voice Quality in the GCC




24/7 Support




Pay as you Go




GDPR Compliant




Full API



Cloud Based



Best Call & Message Rates






No Hidden Fee

FAQ	
✓ Do you charge for the Administrator licenses?	No we don't charge for the administrator accesses, but they can't make any call.
✓ Do you charge for the phone calls and messages?	Yes. We are charging separately for the telephone calls at a rate which is generally similar to what you would pay with your local telecom company. To enjoy calling and messaging with ZIWO, you need to pre credit/top-up a telecom account that will be used for each call or paid message.
✓ Can I get a phone number in the 150+ countries you cover?	Yes, provided that you have what local regulators are requiring. Certain numbers are restricted to local operating companies and require a proof of address. Rules might change overtime.
✓ Is your solution legal?	Yes. All the phone calls are processed by local telecom companies and we strictly follow local regulations and requirements.
✓ Where do you host the data?	ZIWO can deploy on any type of public or private cloud, so we just follow what you want. By default we will host in top tier datacenters such as Google Cloud, Microsoft Azure or AWS
✓ Can I increase or decrease the number of licences?	Yes you may increase the number of license anytime with immediate effect, or decrease with effect at the beginning of the following month.
✓ Can I have a mix of profiles on the same platform?	Yes. You can mix different type of licences on the same ZIWO platform: customer facing users like sales rep, support, drivers... and non customer-facing users, so that they can all communicate together.
✓ What if I decide to cancel?	If you no longer wish to use ZIWO, you may cancel at any time with a 30 days notice. You will receive a pro-rated credit with ZIWO for the unused telecom credits. Licences will remain active until the end of the billing cycle and not renew.
✓ Can you charge me in my local currency?	Yes, even though our pricelist is in USD, we currently accept equivalent payments in multiple currencies with more currencies being added soon: USD, EUR and INR (customers based in India only)
✓ Do you have a free trial of your premium features?	Yes, before you sign any contract with ZIWO, you can have access to a free 14 days proof of concept platform, with all features and API accesses. A test phone number will be attached to it with some telecom credit. Such platform cannot be used for production
✓ Do you offer any discounts?	Yes! When you choose to pre-pay for a year of service, we'll give you a 25% discount. We also offer an additional discount for large volumes of licenses.
✓ What if I have more questions?	You may contact us via the online chat on this website or at <a href="https://www.ziwo.io/contact-us/">https://www.ziwo.io/contact-us/</a>

## Let's grow with ZIWO!

Cloud telephony and call center software deployed instantly

[Free Trial](#)

For Business	For Developers	Docs & Tools	Company		
<ul style="list-style-type: none"> <li>Omni Channel</li> <li>Voice</li> <li>WhatsApp</li> <li>360° Customer View</li> <li>App Connectors</li> <li>Insight</li> </ul>	<ul style="list-style-type: none"> <li>Solution by features</li> <li>Call Masking</li> <li>Call Tracking</li> <li>Call Whispering</li> <li>Roaming Agent</li> <li>Outbound dialer</li> <li>Web Callback</li> <li>IVR (Interactive Voice Response)</li> <li>End Call Survey</li> <li>CDR</li> <li>Statistics</li> <li>FCR</li> </ul>	<ul style="list-style-type: none"> <li>Integration</li> <li>Freshdesk</li> <li>Freshsates</li> <li>Hubspot</li> <li>MS Dynamics 365</li> <li>Salesforce</li> <li>Zapier</li> <li>Zendesk</li> <li>Intercom</li> <li>Foodics</li> <li>Calabrio</li> <li>Zoho</li> <li>Microsoft Azure</li> <li>Pipedrive</li> <li>Kommo</li> </ul>	<ul style="list-style-type: none"> <li>Get started</li> <li>Programmable Voice</li> <li>Programmable WhatsApp</li> <li>What you can build</li> <li>Click to Call</li> <li>Auto Login</li> <li>Fetch CDR</li> <li>Fetch Recording</li> <li>Call History</li> <li>Call Tracking</li> <li>Call Masking</li> </ul>	<ul style="list-style-type: none"> <li>Resources</li> <li>Blog</li> <li>Knowledge Base</li> <li>Whitepapers</li> <li>Development</li> <li>API Docs </li> <li>Webhook </li> <li>Mobile SDK</li> <li>Websocket</li> <li>Uptime <span style="background-color: #e91e63; color: white; padding: 2px 5px; border-radius: 3px;">99.842</span></li> <li>Updates </li> </ul>	<ul style="list-style-type: none"> <li>ZIWO</li> <li>Contact Us</li> <li>About Us</li> <li>Pricing</li> <li>Become a Partner</li> <li>Careers</li> </ul>

